



1-877-637-9673
Customer Service Hours
Monday - Friday, 9:00am - 5:00pm CST
Email: service@medievalcollectibles.com

Return Merchandise Form **Order #** _____

Please complete this form so we may expedite your return or exchange. Include this form with the merchandise you are returning and send it to: **401 N Richland Creek Drive, Princeton, IN 47670**

Name: _____ Date: _____

Phone Number: _____ Email: _____

Item Number	Quantity	Product Description	Reason for Return/Comments	Return Code (see below)

Return Codes:
 [A] Item doesn't suit me [B] Item is different than expected [C] Item doesn't fit properly [D] Ordered incorrect item
 [E] Received incorrect item [F] Item is damaged/defective [G] Arrived late [H] Returning a gift

- I would like to return these items for a refund. I am aware there is a 15% restocking fee on returns.
- I would like to receive Store Credit for the items I am returning (no restocking fee).

Would you like a customer service specialist to contact you regarding your return/exchange? **Yes No**

Return Tips:

- ~ Make sure the merchandise you are returning is in it's original quality and is packaged/sealed with care. Items that appear to be dirty, used or have strong odors (perfume/smoke) will not be accepted back.
- ~ Send your package back insured in the event the shipping company loses or damages your package.
- ~ To see our full return policy, please visit <https://www.medievalcollectibles.com/return-policy>.
- ~ All refunds will be processed back to the original way payment was received. Gift returns can only be given store credit.
- ~ Store credit will be issued to the email address associated with the original order.